

# orah

Orah For Families App Introduction

# Agenda

- Orah For Families App Introduction
  - What is the Orah For Families App?
  - Accessing the app
- Orah For Families App Overview & Demo
  - Signing in and out of the app
  - Endorsing a pass
  - Completing a form on behalf of your student
  - Reviewing student records
- Troubleshooting & Support
- Q&A

## **What is the Orah For Families App?**

Orah has released an app for Parents and Guardians to use called Orah for Families. This means all actions previously required to take place on a web page, can now be actioned via a downloadable app.

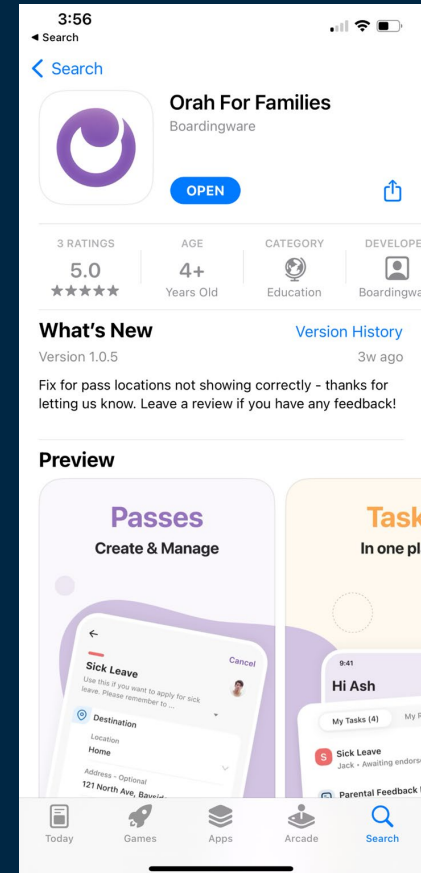
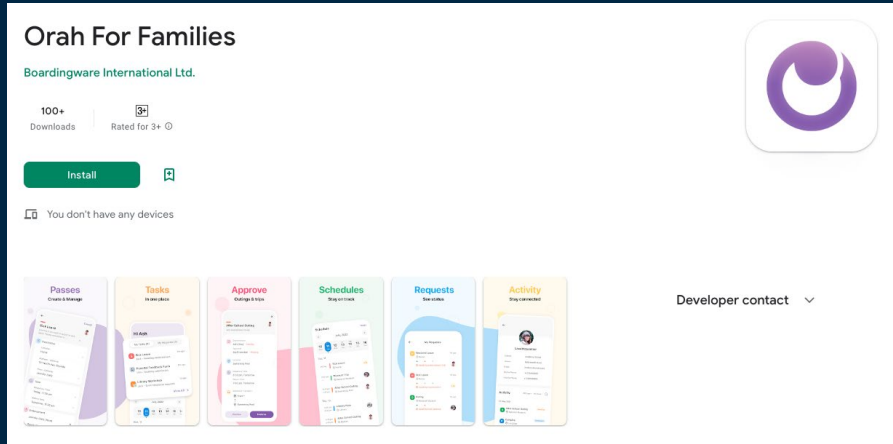
## **How will this be used at my school?**

Much like Orah's existing web app, you will be able to use The Family App to endorse passes, submit form responses to the boarding team, and review your student's records.

# How can you access Orah Family App?

Once you have been invited to create an account, you will be able to access Orah via any web browser, and download the Orah App on iOS or the Orah App on Android.

***Quick tip: Look for the purple Orah icon***





## **Family App Overview & Demo**

# Signing In & Out of Orah for Families

## Signing In

1. Click the Orah for Families icon
2. Input username (email address)
3. Add password
4. Done

## Signing Out

1. Select the Me button on the bottom navigation bar
2. Open Account Settings
3. Press log out



# Navigation

## Home

- Displays pending tasks
- Schedule which will display any upcoming activities

## Family

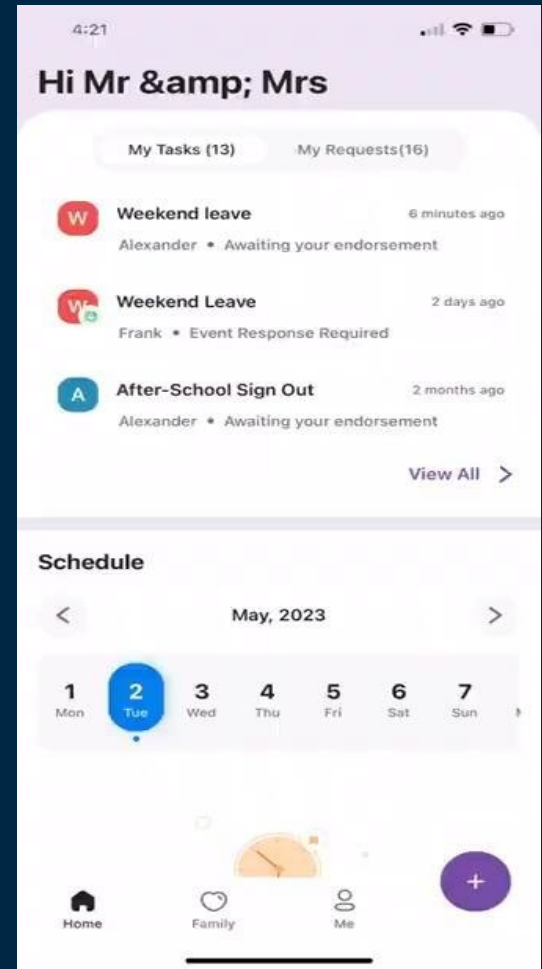
- Connected students
- Any contacts manually added

## Me

- Edit account details
- Update settings
- Access support guide
- Records

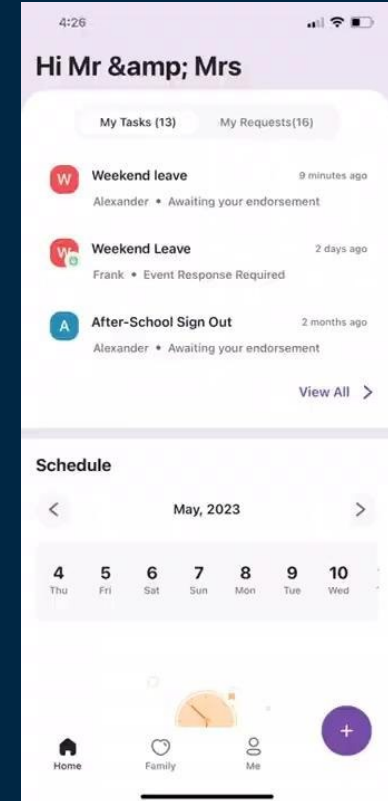
## Quick Action +

- Option to submit a new pass (does not apply for MLC)
- Access to submit a new form



# Endorsing Passes

1. Click to open the pass or expand on all pass under My Tasks, View All
2. Review Pass details
3. Endorse





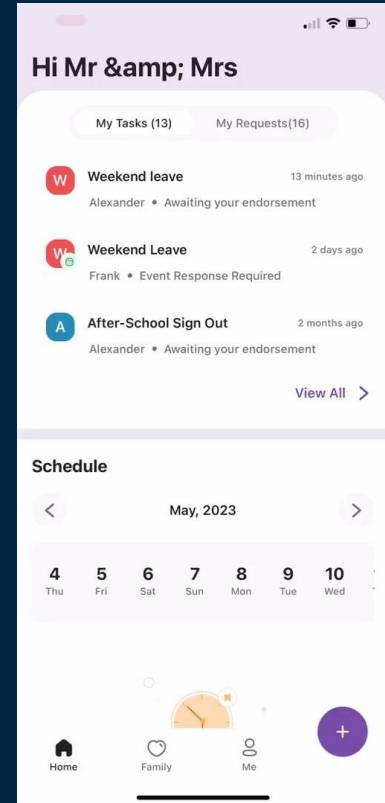
# Completing a Form

## Form requested by the school

1. Click to open the form or expand on all forms under My Tasks, View All
2. Fill in the form details
3. Submit

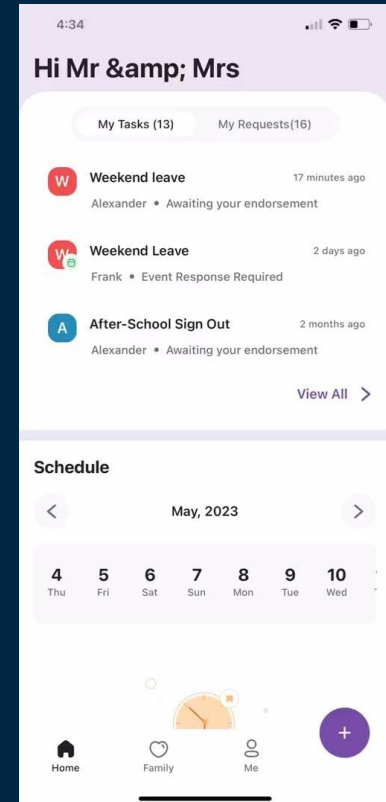
## Ad Hoc forms

1. Use the + icon
2. Select the new form option
3. Click the applicable form and fill in the details
4. Submit



# Reviewing student records

1. Open the Family view
2. Click on your Student
3. Filter and click to expand on the record you wish to review





**Troubleshooting & Support**

# Troubleshooting

- Refresh your app
  - Closing the app and reopening or
  - Log out and back in
- Check for updates in your App Store or Google Play Store

*Tip: to save time, make sure you have automatic updates turned on*
- Delete the app and reinstall
- If the above does not work, please use [app.orah.com](https://app.orah.com) and report the issue to [support@orah.com](mailto:support@orah.com)

## Support: *How do I get support?*

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<b>Help Center</b>	Orah has developed a Help Centre to incorporate all features and how these can be used to support you and your team's daily use of Orah. Please see <a href="https://success.oral.com">success.oral.com</a> to access step by step guides.
<b>Email</b>	To contact the Orah team via email, please use <a href="mailto:support@oral.com">support@oral.com</a> .

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Q&A